

Boatlife.fi terms and conditions for charter boat brokerage and for chartering a boat

1. Charter boat brokerage

Boatlife.fi acts as a charter boat broker (Agency), and the customer applies for boat charter from Boatlife.fi online service or by contacting to Boatlife.fi customer service. Boatlife.fi delivers rental boats from international boat rental systems to the customer.

Customer may request offers for charter boats or make a reservation at Boatlife.fi online service or Boatlife.fi customer service. Reservations made online are only confirmed when Boatlife.fi confirms the reservation to the customer by email. The contract and final confirmation will be as described in the contract terms.

2. Agreement terms

Boatlife.fi's functions are to act as an agent for chartered boats, handle the related payments and documents , and to act as an representative for charter boat companies. The boat charter contract is always between the customer and the charter boat company and Boatlife.fi is not a party at the charter contract.

An precontract occurs when a customer makes a reservation for a charter boat and Boatlife.fi books a boat through the boat charter system from the charter boat company and notify the customer with written confirmation (via email). The customer confirms the final boat charter agreement by paying an advance invoice (50% or 100%) of the boat charter price sent by Boatlife.fi. If the customer does not pay the advance payment by due the date in invoice, the contract will cease.

In the event of any problem or defect in the chartered boat causing any harm or injury to the customer, all claims and reclamations of damages should be addressed directly to the boat charter company.

3. Boat charter terms

Boatlife.fi sends for the customer the charter terms and conditions of the responsible boat charter company. These terms and conditions defines the content of the service, the rights, obligations and responsibilities of the parties, as well as cancellation terms and other terms and conditions in the event of mistakes, damages and disputes.

The customer must use the charter boat in accordance with the charter terms and conditions. The rental terms and conditions are in English and if you have(customer) some difficulties to understand the documents you should ask assistance from Boatlife.fi customer service or from the responsible boat charter company.

4. Terms for payment

If the boat is booked more than 45 days prior to the start of the charter period, 50% of the booking fee must be paid when booking. The remaining payment is due 45 days before the start of the charter period. Both the advanced payment and the final payment must be paid in accordance with the information stated in the reservation confirmation.

If the boat is booked less than 45 days prior to the start of the charter period, the full rental amount must be paid at the time of booking.

5. Cancellation or changes in the reservation

If the customer cancels or changes the boat charter after the conclusion of the final agreement, Boatlife.fi will charge from the customer the actual costs that the responsible boat charter company will charge from Boatlife.fi added with Boatlife.fi's own office fee of 300 euros per cancellation or change in the reservation.

Boatlife.fi recommends that all members of the crew will have an travel insurance with cancellation coverage prior of reserving a boat.

6. Insurance deposit and additional insurance (damage waiver)

In accordance with the standard practice of boat chartering, a insurance deposit is made at the port of departure with an internationally accepted credit card. Deposits vary from 1000 euros to 4000 euros, depending on the size of the boat. The insurance deposit will be refunded upon delivery of the boat after the charter period if there is no damage or lost items. The cost of any damage being deducted from the total amount of insurance deposit. When checking in to a boat, the boat equipment list must be carefully checked for avoiding any unnecessary claims after charter period.

By taking out additional insurance (damage waiver), the insurance deposit can be reduced or, in some cases, the additional insurance removes the need making insurance deposit completely. Customer can choose between insurance deposit (deductible) from your credit card or by taking out additional insurance. The amount of additional insurances varies between rental companies, typically the additional insurance costs between 200 euros and 400 euros. By purchasing the additional insurance, the insurance deposit is lower or no insurance deposit is required. Note that additional insurance does not usually cover all the damages, such as a blocked toilet, a lost inflatable boat or an anchor etc.

7. Boatlife.fi liability limits with service

Boatlife.fi shall not be liable for damages to customers or third parties caused by interruptions, malfunctions or technical failures of the Boatlife.fi online service.

When using the Boatlife.fi online service, Boatlife.fi is not liable for the accuracy of any information provided by third parties. Boatlife.fi is not also liable for the incorrect information caused expenses to the customer. Binding price information is provided by Boatlife.fi written booking confirmations.

For example, boat images may be manufacturer's product images and the actual charter boat details or actual condition may differ from seen in the pictures. Boatlife.fi is not responsible of the malfunctioning nor existing of any boat equipment or accessories listed in the online service. Upon request, Boatlife.fi will provide the customer a list of equipment of the boat from a boat charter company.

Boatlife.fi website or online services may have links to third party websites. Boatlife.fi is not responsible for the accuracy of the information provided by third parties or the privacy of browsing of third party websites or the cookies used in the service. Boatlife.fi advises the customer to read the terms of use, privacy and cookies of the third party service.

8. Qualifications and documents required for boat charter

To rent a boat, the boat charter company requires the customer to provide personal information for the crew list. This information includes the names, dates of birth, places of birth, country of residence, place of residence, nationality and passport or ID card number of all persons in the crew of the boat. Boatlife.fi will provide the customer a link to fill in this information online or request this information from the customer with in a separate form.

If the client or any member of the crew is acting as captain of the boat, he or she shall be required to be qualified to operate that kind of boat. A valid international certificate for operating of pleasure craft or equivalent license for a sailboat or motor boat is usually required, depending on which boat is chartered, and a VHF / SRC radio license certificate. If the customer does not purchase the skipper service and one of the crew members is acting as the captain of the boat, it is the customer's responsibility that one or two of the crew members has the required documents and competency for handling the boat. It is good to note, that in Greece for example, certificates of competency are required for two members of the crew.

In Greece and Turkey, charter companies do not require an international certificate for operating of pleasure craft or equivalent licence. In these countries, a certificate of competency from a sailing club's Commodore can be used to certify that the captain has the necessary knowledge and skills to operate the boat on the high seas.

The customer must present the original certificates of competency to the boat rental company upon checking in the boat.

9. Acceptance of Terms of Use

By using the Service, you (customer) agree to the terms and conditions of the service.

Disagreements between Boatlife.fi and the customer are primarily resolved by negotiation. In the event of disagreement or not finding an agreement, the customer may submit the dispute to the hometown municipality court of Boatlife.fi.

Website and business owner

Ville Eerikäinen Oy (Boatlife.fi)

Pappilankatu 22 a 5

05800 Hyvinkää Finland

+358407200351

ville@boatlife.fi